

# WiscMed Warranty

## WiscMed warranty information:

### Limited Warranty for Wispr

Wispr hardware comes with a 1-year limited warranty, beginning on the date of original purchase, covering defects in materials, components, and workmanship. For repair requests and to obtain a Return Authorization (RA) number for all returns to WiscMed please contact support.

- Email us at [wiscmedsupport@wiscmed.com](mailto:wiscmedsupport@wiscmed.com)
- Live chat with one of our agents by clicking the Support icon on wiscmed.com

Agents are available for assistance Monday-Friday 8:00 am to 6:00 pm Central Standard Time.

If the hardware is determined to be defective because of defective materials, components, or workmanship, and the warranty claim is made within the one-year limited warranty period, WiscMed or its authorized representatives will, at its discretion, repair or replace the defective product or accessory with a comparable product that is new or refurbished. A repair fee will be charged if the product is outside of the warranty or if damage is not covered under the warranty. Refer to Wispr repair policy as provided at the time of return authorization.

The warranty period is not extended if a warranted product or any parts are repaired or replaced. WiscMed may change the availability of limited hardware warranties, at its discretion, but any changes will not be retroactive.

The Wispr limited hardware warranty does not cover damage caused by 1) handling during shipment, 2) use or maintenance not in accordance with product labeling and instructions, 3) repair or service not authorized by WiscMed, 4) accidents, abuse, and misuse, 5) problems arising from accessories, parts or components not supplied by WiscMed, 6) normal wear and tear.